



We would like to know how satisfied you are with the advocacy service you received. Please read the following statements and underline or circle one of the numbers next to them: a higher score shows greater satisfaction. If a statement doesn't apply in your case, please ignore it.

How the advocate worked with you

less true more true

- The advocate worked with me in a way that respected my identity (eg race, culture, language, beliefs, sexual orientation, gender, age, disability) 1 2 3 4
- The advocate listened to my concerns and took them seriously 1 2 3 4
- The advocate helped me to express my concerns to a third party 1 2 3 4
- The advocate helped me to get the information I needed 1 2 3 4

What advocacy achieved

- The advocate helped me to achieve something that I wouldn't have managed by myself 1 2 3 4
- The advocate helped me to learn about my rights 1 2 3 4
- The advocate helped me to resolve my concerns 1 2 3 4
- The advocate helped me to improve my relationship with another person or a service provider 1 2 3 4
- Advocacy helped another person or organisation to have more respect for my identity, and to be more sensitive to my individual needs 1 2 3 4

How you feel as a result of advocacy

- I now feel more valued and respected 1 2 3 4
- I now feel that my concerns have been heard 1 2 3 4
- I now feel more confident in speaking up for myself 1 2 3 4
- I now have a more positive attitude towards the person or service I needed help with 1 2 3 4
- I now have a better understanding of the situation that I needed help with 1 2 3 4
- I feel satisfied by the results of advocacy 1 2 3 4

If you wish to pass on any compliments or complaints about advocacy, please write them here (continue on the other side of the paper if necessary)

Thank you for completing this form. Please return it in the addressed FREEPOST envelope.